



Payment

Paying for Lesson Block - To keep the day and time slot for your lesson each week, payment is required in advance for the lesson block you are signed up for. If you are unable to make one of those lessons and you give 24hr notice, it may be possible to reschedule to another day/time within that calendar month. Please see the cancellation policy for more details.

Payment Policy: Payment is due and expected by the 7th of the month or on the first scheduled lesson of the block whichever comes first. If you are not able to make the first lesson for any reason, payment is still due and should be mailed or delivered to the barn, and placed in the payment box, Venmo @teresa-hough-3, or PayPal @hough05.

Cancellation Policy:

24-hour notice is required for cancellation of any lesson regardless of the reason. If canceling with 24+ hour notice, the lesson can be rescheduled within the same calendar month. If canceling with less than 24-hour notice, the lesson will not be rescheduled or refunded.¹ **Students will be responsible for the lesson fee even if paying per lesson.** Rescheduled lessons will not be carried forward into another month.¹

Late Arrivals: If you arrive late to your scheduled lesson, your lesson will end at the regularly scheduled time. Students who arrive more than 15 minutes late will be unable to ride as this is disruptive to the rest of the class/next lesson. In addition, the abbreviated time schedule will not allow for a regular lesson to take place. This lesson will not be rescheduled or refunded.

Weather Cancellations: Our lessons are held rain or shine. Lessons will be cancelled in severe weather such as thunder and lightning, heavy rain/downpour, Nor'easter. Taildragger will follow local school closings – if schools are closed due to severe weather, then the barn will be closed as well. These lessons will be re-scheduled. If your lesson must be cancelled due to inclement weather, we will attempt to contact you before the lesson at the number you have provided. Please make sure that your instructor has your current contact information. If you don't hear from us, you should assume that your lesson is going to take place. Remember that weather conditions at the barn may be different from weather in your area at any certain time.

¹We understand life happens and situations come up last minute. We will try to work with you on rescheduling lessons even if they run into the next month, but we have the right to do so on a case-by-case basis.